Problem: Mechanic shop wants to visually track the mechanic's workflow of a car repair from customer drop off to customer pick up. Currently the mechanics use a whiteboard to track the progress because software previously used did not track the progress of the car in a useful manner.

**Current Whiteboard**

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Car Description** (blue honda, "Jackhole's car") | **Repair Order No.** | **Diagnosed** (mechanic initials) | **Sold** (mechanic initials) | **Parts Ordered** (mechanic initials) | **Parts Received** (mechanic initials) | **Repair Started** (mechanic initials) | **Repair Finished** (mechanic initials) | **Test Driven**  (mechanic initials) | **Paperwork Submitted**  (mechanic initials) | **Customer Contacted for pickup** (mechanic initials) | **Current Status Details** (waiting for approval, waiting for parts, waiting for pickup) |